

## Q. Is The Rowan a confidential service?

Confidentiality, in most circumstances, is preserved.

Confidentiality cannot be guaranteed in the following circumstances:

- where there is an immediate risk to life or serious injury
- where it becomes apparent the offender is a risk to children or vulnerable adults
- where breach of confidentiality, in terms of a child or young person, is required in accordance with the Area Child Protection Committee's Regional Policy and Procedures
- where the law requires disclosure
- where the victim is a vulnerable adult

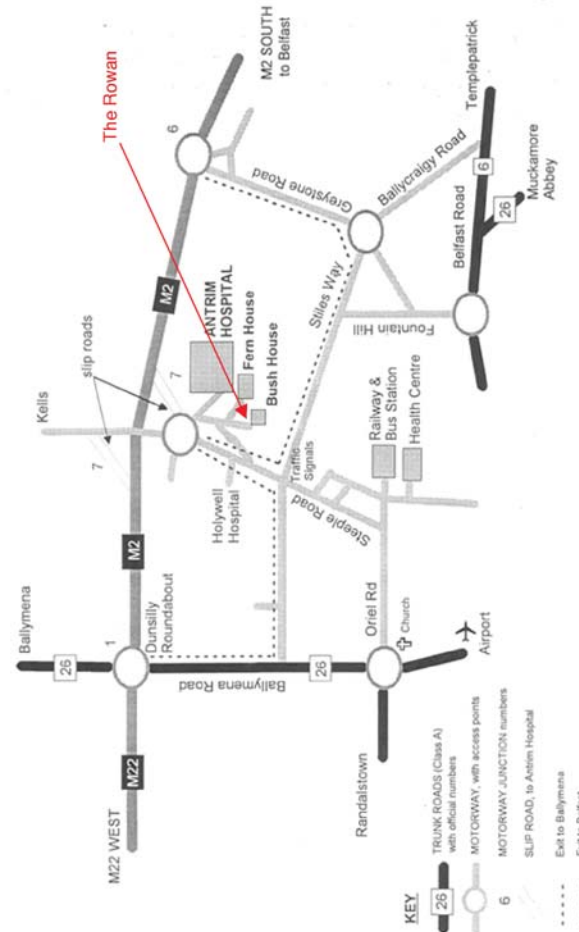
We will discuss this with you beforehand.

For further information please contact:

The Rowan on **0800 389 4424** or visit the website **[www.therowan.net](http://www.therowan.net)**

This leaflet is available, on request, in accessible formats, including Braille, CD and minority languages.

## Location of The Rowan



Personal, Professional,  
Protective Policing



Health and  
Social Care



Supporting children, young people,  
women and men who have  
experienced rape, sexual violence  
and abuse





### Q. What is The Rowan?

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The Rowan is a specialist regional centre which provides a range of support and services for victims of sexual violence, including rape and sexual abuse. We are here to help you recover both physically and emotionally.

### Q. How can I contact The Rowan?

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You can phone us on: 0800 389 4424 (free phone 24/7) or visit the website for more information at [www.therowan.net](http://www.therowan.net). If you phone we can provide emotional support; support in making, if you choose, a report to the Police if you have not done so already; Signposting onto other support services, such as: counselling services; your local GUM clinic; Victim Support NI and provide support for partners, family and friends.

### Q. Who are the services for?

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The Rowan provides services to men, women, young people and children of all ages in Northern Ireland.

### Q. Who will I see at the centre?

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Specially trained doctors and registered nurses will be available to offer assistance and care to you.

### Q. Can I bring someone with me?

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The Rowan will provide a comfortable and safe place for those who have experienced rape, sexual violence and abuse, and any of their family and friends who may also wish to accompany them.

### Q. When is The Rowan open?

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If you have any queries you can contact the office between 9.00am and 5.00pm, Monday to Friday on **9442 4340**. If you would like to report an incident and receive support and assistance you can do so by phoning the helpline number which is available 24 hours a day, 365 days per year on **0800 389 4424**. If you decide to report to the Police first, they will contact us directly about offering support and services to you.

### Q. Do I need an appointment to attend The Rowan?

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Yes, an appointment is required. You can either phone us directly to discuss the options available and agree a time to attend The Rowan or if you have already contacted the Police, we will arrange a time with them, for you to come to the centre.

### Q. What support and services will be available to me?

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- Emotional support;
- Emergency contraception;
- Forensic medical examination by a specially trained doctor if required. Forensic evidence can be stored for a period of time until you make a decision whether or not you wish to report the matter to the Police;
- Screening and treatment for sexually transmitted infections;
- Support in making a report to the Police;
- Signposting onto other support services, such as: counselling services; your local GUM clinic; Victim Support NI;
- Follow-up support.
- Risk assessment for HIV

