

HSC) Northern Ireland Ambulance Service Health and Social Care Trust





NIAS AND UNISON LAUNCH NEW PROJECT TO IMPROVE THE **WORKING LIVES OF STAFF**

The NI Ambulance Service and UNISON have joined together to launch a new project to improve the working lives, health and wellbeing of NIAS staff —ambulance, emergency control, non-emergency control, HR and admin support.

This project is fundamentally about recognising the particular issues and pressures facing you in your job and ensuring that increased attention is paid to your morale, job satisfaction, working environment, education, health and well-being. By addressing these issues we believe that the project will also have a positive impact on service delivery and the satisfaction and experience of patients.

The Project was launched by NIAS Chief Executive Shane Devlin and UNISON Regional Secretary Patricia McKeown on 15th December 2017 at UNISON Regional Office, Galway House, Belfast.

To ensure that the views of staff inform everything that we do, a confidential survey has been developed to let us know how satisfied you are with your job, and how this may be impacting on your health. This survey will be administered to a cross-section of ambulance staff at sessions to be organised at Ambulance Stations in Ardoyne, Ards, Carrick, Whiteabbey; Newry and Omagh. Sessions will also be organised at NIAS HQ in Belfast and at Altnagelvin Hospital for staff working in HR, admin support, Emergency Control; and non-emergency control.

Please note that all staff are included in the project—not just UNISON members. All staff unions are supporting this initiative. We need everyone to complete the survey to ensure your views are included in any proposals we develop and changes we make.

The survey information will be analysed by the Project Steering Group

and a series of key actions will be agreed for staff across the service

This Project is a further example of how health employers and UNISON can work together in Partnership to improve quality outcomes in health care delivery for service users, staff and the Trust. We urge everyone to get involved.



Patricia McKeown, **Regional Secretary** UNISON



Shane Devlin Chief Executive NIAS









Complete the staff survey

A series of meetings for NIAS staff will be organised during January 2018.

At these meetings staff will be asked to complete a confidential survey to provide detailed information on how satisfied you are with your job, and how this may be impacting on your health.

Meetings will take place in the following locations:

- Ardoyne AS
- Ards AS
- Carrick AS
- Whiteabbey AS
- Newry AS
- Omagh AS
- NIAS HQ, Belfast
- NIAS, Altnagelvin Hospital

For further details on the project contact your local UNISON steward.